

IRRV PERFORMANCE AWARDS
2022

EXCELLENCE IN EDUCATION AND / OR STAFF DEVELOPMENT

Summary

The Awards Panel will be looking for organisations to demonstrate they have excelled in the area of education and / or staff development. There will need to be evidence of new approaches, which have improved individual performance, as well as contributing to organisational success.

Criteria for this Category

1. Overview

- What is the strategy / approach to education and / or staff development? (maximum 250 words)
- Explain how the service area is managed and contributes to the corporate agenda of the organisation. (maximum 250 words)

2. Content / Detail

- Set out what the service area currently does (Note: include past achievement, present performance and future plans). (maximum 250 words)
- Show how the service area is using new technology to improve the service it provides (Note: include details of how this has contributed towards improved performance, enhanced customer satisfaction levels and reduced costs). (maximum 250 words)
- Outline the training programmes in this service area (Note: include details of how these are reviewed and monitored). (maximum 250 words)
- Demonstrate how the service area works in partnership with external parties (Note: include work with local authorities / private sector, the third and voluntary sector and the results from any bench marking exercises). (maximum 250 words)

3. Contribution / Outcomes

- How does the service area contribute towards the performance of the overall service? (maximum 250 words)
- What does the service area actually deliver? (maximum 250 words)

4. Supporting Evidence

- Provide evidence of any customer satisfaction undertaken in this service area (Note: include details of how this was carried out, evaluated and acted upon). (maximum 250 words)

5. Why you should be the Winner

Provide a short summary on what sets you apart from other potential entrants (Note: include any innovative administrative or service delivery initiatives undertaken by the service area and explain the benefits that have risen from their implementation). (maximum 250 words)