Employment and Support Allowance

irrv
INSTITUTE OF REVENUES
RATING & VALUATION

Employment and Support Allowance is a web-based interactive learning tool designed as a standard on-line induction program into the new Employment and Support Allowance and its impact on Housing Benefit and Council Tax Benefit.

Employment and Support Allowance has three key areas:

1. **Personal Profile**

   Allows the learner to plot a personal route through the program by identifying the learning style which best suits them.

2. **Learning Centre**

   Provides a comprehensive range of learning activities designed to accommodate a range of learning styles.

3. **Resource Centre**

   Acts as the program library where learners can view important content from the Learning Centre and link to essential legislation, documents and websites.

Target audience

This course is designed to appeal to all staff who need to be aware of the fundamentals of Housing Benefit and Council Tax Benefit.

Learning Outcomes

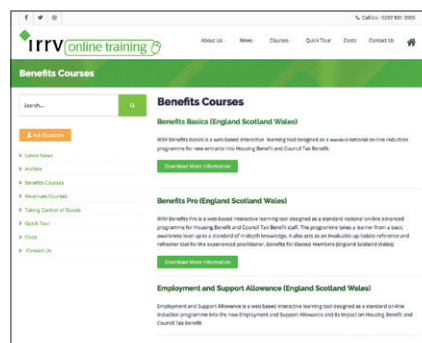### Employment and Support Allowance in Context

- The ESA structure
- What is the process for claiming ESA?
- Building on the Pathways to Work scheme

ESA and HB and CTB

- How will ESA(IR) impact on HB and CTB?
- How will ESA(C) impact on HB and CTB?
- What other effects are there on HB and CTB?

Where do I go from here?

- How can I develop my knowledge?
- What publications might help me now?

Self Assessment

The program contains an end of course self assessment which consists of 20 multiple choice questions. The self assessment tests understanding of the new allowance using work-based scenarios and examples.

Managing learners

If you invest in online training you need to know that your funds have been spent wisely. Imago Manager (the tutor area of the program) allows you to track the progress of your learners and to accumulate their responses. For example, you can find out:

- who has registered;
- when they have logged on;
- what they have done;
- how long it has taken them;
- their responses to activities;
- their scores in quizzes and tests.

Access levels

The program has various access levels including:

- Learner Level access
- Tutor Level access
- Super Tutor Level access

Flexible learning

Learners take their own route through the topics covered in the course. They will learn at their own pace through a variety of activities designed to accommodate a range of learning styles. The program Resource Centre acts as a continual reference tool to confirm matters of law or practice.

Duration

- Learning Centre: 3-4 hours
- Resource Centre: continuous

For more information, please contact onlinetraining@irrv.org.uk or call 020 7691 8985